

Notice

Replace your old meter to avail tariff benefits and save more on your electricity bill

Dear Valued Consumers,

We are pleased to inform you that your existing meter will be replaced with a new electronic meter that offers ToD (Time of Day) tariff benefits. This new meter will enable you to take advantage of lower rates during off-peak hours, helping you to save on your energy bills.

According to the MYT (Multi-Year Tariff) order for the next 5 years, all residential consumers, regardless of load, will receive a ToD rebate during solar hours. This rebate will apply from the next billing cycle after the installation of a ToD/Smart Meter for LT-Residential category consumers.

ToD Slabs	Period	ToD (Rebate) for LT Residential / HT Group Housing
Solar Hours	09:00 hrs. to 17:00 hrs.	50p per unit - FY 2025-26 55p per unit - FY 2026-27 60p per unit - FY 2027-28 65p per unit - FY 2028-29 70p per unit - FY 2029-30

*This meter replacement will be conducted under the ROSS scheme, with no upfront cost charged to the consumer.

Other Key Benefits of Postpaid ToD/Smart Meter:

- Empower consumers to take informed decisions via real time consumption visibility and monitoring using BEST mobile application (Scan QR Code to download App).
- Accurate meter reading and billing.

Our authorised personnel will be visiting your premises for the installation of the new meters. The process is quick and will not cause any significant disruption to your electricity supply.

For any inquiries or additional information, please reach out to the nearest customer care center in your ward or contact us using the telephone number provided on your electricity bill.

We appreciate your cooperation and understanding as we work towards providing you with better and more efficient services.

Thank you for being a valued customer.

Sincerely,
BEST Undertaking

Scan QR code to download the App

Android



iOS

