The said information is denied on the grounds that **it is not available on the records of this office and it shall divert the resources of the public authority disproportionately**. The grounds of denial of information are illegal, incorrect and bad in law on the grounds mentioned below

1. The PIO / Office of Information Commissioner ( Greater Mumbai ) has provided misleading and incorrect reply. The PIO should clearly specify the reasons for the information not being available on records namely

* That the information has not been generated at all.

1. That the information has been lost. And copy of FIR should be provided. **Hon. Ratnakar Gaikwad guidelines dt. 18.6.2012 page 7, para 8**

* That the information is destroyed. The details of the provision of law and procedure followed before and after destruction of documents.

1. By not maintaining such mandatory records the office of PIO ( greater Mumbai) has disobeyed
2. Direction of 4 (1)(b) (iii) (iv) (v) RTI act.
3. Direction of section 4(1) (a) RTI act to maintain records which shall facilitate the RTI act.
4. Directions of section 9 Public records act
5. Direction of section 2(j) (i)(ii) RTI act.
6. **Hon. Ratnakar Gaikwad guidelines dt. 18.6.2012 page 7, para 7**

**The compliance shall be done as per public records act and the records shall be maintained in such a way that it shall facilitate**

**The immediate search of the required information**

**It shall be such to provide information immediately.**

1. Caused wrongful loss to public authority.
2. Caused destruction / disappearance of vital documents / evidences
3. Protected and shielded the offenders who have violated the provisions of RTI act.
4. The PIO has not provided explanation as directed by section 19(5) RTI act regarding procedure and rules and regulations followed by

1. HOD and senior officers to update the citizens what job and work they have carried out during the period as mentioned in the RTI application by the applicant.

**e.g. police dept:** number of complaints received / forwarded to other department/ reply received from other department.

1. Public record has not been maintained as per **Hon. Ratnakar Gaikwad guidelines dt. 18.6.2012 page 7, para 7**
2. Procedure and rule and regulation to be followed by the citizens to inspect and get the information of the work done by the public authority.