

# The Brihan Mumbai Electric Supply & Transport Undertaking

(OF THE BRIHAN MUMBAI MAHANGARPALIKA)

TELEPHONE : (022) 2285 6262  
FAX : (022) 2285 1244  
TELEX : 1185755 BEST IN  
TELEGRAM : BEST, MUMBAI-400 001.

BEST BHAVAN,  
BEST MARG,  
POST BOX NO. 192,  
MUMBAI - 400 001.

ADDRESS ALL COMMUNICATION BY TITLE  
NOT BY NAME

OUR REF. : ESO/AAMES/SPIO/Adm.41A/ 522 /2025

DATE : 16.12.2025

To,

Shri Chetan S. Trivedi  
317A Trivedi niwas no.1,  
Sir Bhalchandra Road,  
Matunga, Mumbai 400 019.

Sub : Information under RTI Act, 2005.

Ref : Your applications dtd. 17.11.2025.

Sir,

This has reference to your application dated 17.11.2025 addressed to GM Office, BEST Undertaking, BEST Bhavan, Colaba, on 21.11.2025 received at AMES Office on 25.11.2025 seeking information under RTI Act, 2005.

The information sought by you in your application at at Point No. 5 sub point (a) to (f) our point nos. reply as follows :

Sub Point No. : a) Provide information of number of smart meters / smart tod meters purchased till date and number of smart meters / smart tod meters installed till date along with purchase order copy.

Ans : Smart meter will be provided by AMISP (Advance Metering Infrastructure Service Provider) as per BES&T Undertaking specification.

Sub Point No. : b) Provide information on number of electronic meters taken in custody after replacement with smart meters and method followed to dispose them as per electricity act.

Ans : Information is available with us.

Sub Point No. : c) Provide information on method of disposing the replaced electronic meters and duration of custody to be maintained before disposing the same along with order copy.

Ans : Information is available with us.

Sub Point No. : d) Provide information on number of ordinary working electronic meters available as replacement in best currently and when was last lot purchased and last lot utilized along with purchase order copy.

Ans : Information is available with us.

**"BEST Travel Saves Fuel"**

-2-

Sub Point No. : c) Provide information on number of smart meter / smart tod meters available in best currently.

Ans : 1) Single phase meter - 26,249  
2) Three phase meter - 6,693 } as on 04.12.2025

Sub Point No. : f) Provide section under electricity act which permits installation of smart meters only and prohibits installation of ordinary electric meters.

Ans : Information is available with us.

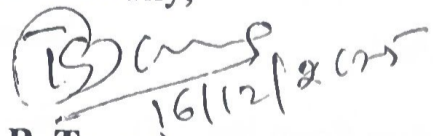
The above said information is available with us. The same will be made available subject to payment of Rs. 18/- ( Eighteen Only) (Rs. 2 per copy) (Pages 9) (2 x 9 = 18.00).

The payment will be accepted in the form of Cash at **BES&T Undertaking, Cash Dept., Counter No. 5, BEST Bhavan, Ground Floor, Colaba, Mumbai-400001, under Account Code No.'100-922 - Right to Information Act, 2005'**. The xerox copies of the required information will be made available subject to producing receipt of payment at AMES Office, on 6<sup>th</sup> Floor, Multistoried Bldg., Accommodation Road, Colaba, Mumbai 400 001.

Accordingly, your RTI application is disposed off. If you are not satisfied with our reply, you can make an appeal to the First Appellate Authority, i.e. Smt. P.V. Sutar, Asst. Administrative Manager (Electric Supply), within 30 days from the receipt of the letter, as provided in Section 19 (1) of the RTI Act, 2005. The First Appeal should be address to the below mention :-

**Smt. P.V. Sutar,**  
**Asst. Administrative Manager (Electric Supply)**  
6<sup>th</sup> Floor, Multistoried Bldg.,  
Accommodation Road,  
Colaba, Mumbai 400 001.  
Tel.No.- 022 - 22799558  
E-mail - ames@bestundertaking.com

Yours faithfully,

  
( K.B. Torne )  
Sr. Adm. Officer (Electric Supply)  
**Public Information Officer**

Encl :- As above.

c.c.to : Adm.41A, m/f of ESO, One drive, ssg, D:\noes\pio\pioletter

*"Use Public Transport - Save Mumbai City"*